

From: tsoHost <support@tsohost.co.uk>
Date: Thu, 13 Jun 2024, 16:52
Subject: Your cPanel upgrade has been successful
To: Michael Dawson <daw50nmdj@gmail.com>

Your cPanel hosting upgrade has been a success
Tsohost Logo

Hello Michael,

We're emailing to let you know that your scheduled cPanel hosting upgrade has been a success.

The following services have now been successfully upgraded.

Startup cPanel Hosting associated with theharbourview.co.uk

However, there are some important tasks that you now need to complete.

What do I need to do?

Update your DNS records

As your domain is registered with another provider and you are not using our nameservers, you will need to update your domains' A record (the IP address your website is pointed to), MX, SPF and other DNS records and direct your domain to the new platform.

Please contact the company that manages your nameservers if you need assistance with this process.

Please ensure you update your domains' A record and other DNS records within the next 30 days.

Your new records are listed below:

Domain: nemaritimetrust.co.uk **New IP address:** 92.204.217.192

Domain: nemaritimetrust.co.uk **New IP address:** 92.204.217.192

To learn more about updating your DNS and nameservers, please read the following support article: [Configuring DNS for your cPanel domain](#)

To ensure that your website remains active while you're making these updates to your DNS records, we will use a proxy to redirect to your new hosting package.

Please note: this proxy will be **removed after 30 days**. If the server IP address hasn't been updated within this time, your website will NOT be accessible.

IMPORTANT: although we will adjust most configuration files as part of the upgrade process, you may need to update some configuration files yourself, depending on the functionality of your website. Once the upgrade has been completed, please double-check your website to make sure

that everything continues to work as intended. If you experience any issues, please reach out to our [Support team](#) and we will do our best to assist you.

Update your SMTP server settings (if you are using one)

Also, if you are using an SMTP server for your website's email functionality (e.g. contact forms or plugin email notifications), please make sure to update your settings to:

Server or Host: localhost

Port: 25

SMTP Authentication: False or none

SSL or Secure Connection: None

IMPORTANT: your FTP login details have been changed as part of this upgrade, including the server address, username and password. If you're using FTP to upload data to your website or to make amendments, please read the following support article to see how you can find your new details: [how can I find my FTP username and password](#).

If you are using multiple FTP accounts, please refer to this support article to see how you can recreate these details: [how do I add FTP users to my cPanel Hosting account](#).

Any Questions

To find out more about how to upgrade, please read our [FAQ page](#).

If you have any further questions about these cPanel upgrades please contact our support team through your [Client Area](#) by raising a ticket with the subject 'cPanel upgrades'.

Thanks for your time,

Your tsoHost team

This service email is an essential contractual message and cannot be unsubscribed from. You can review your email preferences at any time.

If you believe you have been the victim of a scam or phishing attempt, get in touch with our support team by raising a ticket through your Client Area.

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